

Method Grid | Product Manager / Tester | Job Description

Job Title	Product Manager / Tester
Employer	Method Apps Limited (trading as Method Grid; methodgrid.com)
Salary/Benefits	Up to £35,000 per annum based on experience
Hours of Work	40 hours/week (flexible within: 0800-1800hrs UK office hours)
Vacancy Type	Full-time (six-month probation)
Location	<p>Cornwall, UK. This role will require flexible working from home and a planned Cornwall (UK) office - where we plan to base our product research and development capability.</p> <p>The amount of time required between office and home working modes will be flexible depending on the business phase and current operational focus and is to be agreed with the CPO on a regular basis (as an indicative initial model, we envisage Tue-Thu office working and Mon/Fri home working).</p> <p>There is also expected travel to the central Bath (Method Grid HQ) office once per month for two to three days for whole team "summit" meetings.</p>
Reporting To	Head of Product (CPO)
Reporting Structures	Direct to Head of Product (CPO)
Background to Vacancy	<p>Method Apps Limited is a young B2B SasS software company. Our solution (Method Grid) is an innovative platform that facilitates the capture of structured, repeatable "best practice" (e.g. playbooks, standard operating procedures, staff on-boarding programmes) and the harnessing of such grids as a project/workflow management tool. Our core focus is the enterprise-level professional services buyer.</p> <p>The company was founded in Spring 2018 by four co-founders (who developed the product from its beta foundations in 2016). We now have multiple paying, tier-one paying companies (and a community of "searing advocate" users).</p> <p>This is a new position created as a function of growth-enabling funding and with the focus on accelerating the development of the solution.</p> <p>This is a great opportunity to support the development of an early stage web application with the potential for exciting, future growth. It would be ideally suited to a software tester looking to expand into product management or vice versa. Recent graduates from related fields of study are also encouraged to apply as training is available for exceptional candidates.</p> <p>The candidate must also enjoy working with a great team of co-workers who embody the cultural values of: Team-to-Tribe (highly collaborative), Central Rock (client-centricity), Never Settle (never ending pursuit of excellence coupled with humility to recognise we never get there), Egos at the Door (take our work seriously but not ourselves) and Fast Craft (ruthless speed when it comes to product development).</p> <p>You will work closely with the Head of Product and others in the team to help plan, manage and deliver the Method Grid product roadmap. You will also be responsible for the product testing.</p>
Key Objectives/Job Activities	<ul style="list-style-type: none"> ● Support the CPO with all elements of product management ● Help plan, manage and deliver the product roadmap ● Help plan, manage and deliver new product features ● Run customer feedback sessions and testing

- Support competitor product analysis
- Analyse product usage, user feedback etc. to inform product development planning
- Own the product testing process to include functional testing, end-to-end testing, user acceptance testing and UI/UX testing
- Help plan, manage and deliver user community events

Key Competencies Essential:

- Experience of software testing including functional testing, end-to-end testing, user acceptance testing and UI/UX testing
- Knowledge of software product management
- Knowledge of using data to make informed decisions
- Excellent command of written and spoken English
- Sound knowledge of Microsoft office applications
- Excellent attention to detail
- Strong interpersonal skills when communicating with customers and colleagues across multiple business sectors

Recent graduates from related fields of study are also encouraged to apply as training is available for exceptional candidates.

Desirable:

- Experience with automated software testing
- Experience of software QA
- Experience of product management
- Experience of project management software
- Experience of knowledge management software

Personal Qualities

- High level of self-motivation and professional autonomy
- Well organised
- Strong interpersonal and communication skills with ability to work collaboratively with customers and colleagues across various functions
- A passion for your craft
- Willingness for occasional travel (e.g. full team meetings in Bath, UK)
- Strong alignment to our core values <https://methodgrid.com/team-values/>

Qualifications

- Qualifications in any related field are an advantage

Proposed Start Date ASAP

Applications To apply please email jody.vanv@methodgrid.com
